

COVID-19 CORONAVIRUS

PRACTICE UPDATE

We hope this letter finds you and your family in good health. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agency's recommendations. You will find hand sanitizer in the reception area and other places in the office for you to use as needed.

Appointments will continue to be managed to allow for social

distancing between patients. That might mean that you're offered fewer options for scheduling your appointment. For upcoming appointments this will be the protocol to follow:

Please arrive at your appointed time and continue to wear a mask when entering the building. Check in at the front desk and have a seat in the waiting area until you are escorted to the clinical area. Once you are seated in the treatment room you can remove your mask.

We will also require you to rinse your mouth with a solution of diluted hydrogen peroxide & Chlorhexidine to decrease the viral & bacterial load. The doctors and their assistants/hygienists will be gowned, masked and gloved with the required PPE's to properly treat you without fear of any contamination. After treatment, you will be escorted to the front desk to settle any financial matters and scheduling for future appointments. Please understand that these procedures are for your safety, your family's safety, my team and their family's safety as well as ourselves and our family's safety. Remember that our goal is to do everything to keep both patients and staff as safe as possible. We also ask that only the patient requiring treatment come into the office. Exceptions are made for children with appointments. If you need assistance and require someone to accompany you, please let know ahead of time.

We look forward to seeing you and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an

appointment, please call our office at 215 322-0440.
Thank you for being our patient. We value your trust and
loyalty and look forward to welcoming back our patients,
neighbors and friends.

Sincerely,

Dr. Glenn Miller

Dr. Donald Tedrow